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# EDEN PRAIRIE EXPRESS

## Weekday Routes Serving

Eden Prairie  
SouthWest Station  
Southdale  
35W & Lake St.  
Downtown Minneapolis  
University of Minnesota

Schedule subject to change.  
Traffic and weather conditions may delay buses.

### WELCOME TO SOUTHWEST TRANSIT

SouthWest Transit will provide services that are the highest in quality, safety, cost effectiveness, and customer satisfaction. Our Park & Ride facilities are FREE. Plus, we participate in the "Guaranteed Ride Home" program. If you have questions please call customer service. Thank you for riding SouthWest Transit!

### EDEN PRAIRIE PARK & RIDE LOCATIONS

- SouthWest Station P&R:**  
SW corner of Prairie Center Dr. & Hwy. 5
- Shady Oak P&R:**  
SE corner of Shady Oak Rd. & Hwy. 212
- Preserve Village Mall:**  
SW corner of Hwy. 169 & Anderson Lakes Pkwy.  
Park near Hennepin Town Rd.

### CATCHING THE BUS

- Select the time and location from the schedule.
- Wait for the bus at the appropriate time and place. **PLEASE BE READY 5 MINUTES BEFORE SCHEDULED DEPARTURE.**
- Buses will stop at locations marked with bus signs along the route.
- Downtown stops:  
**EASTBOUND** passengers get OFF buses at designated bus stops along Hennepin Ave. from 11th St. to 6th St.; along 6th St. from Hennepin Ave. to 5th Ave.; along 5th Ave. from 6th St. to 4th St., and along 4th St. to Gateway Station. Some continue on to the U of M.  
**WESTBOUND** passengers get ON buses at designated bus stops along 3rd Ave. from 4th St.; along 11th St. to Hawthorne to I-394. Some begin at the U of M. Check the schedule.

### HOW TO PAY THE FARE

- EASTBOUND:** Pay when you board the bus.  
**WESTBOUND:** Pay when you depart the bus.
- Go-To Card: Touch your card to the blue reader. A transfer is embedded.
- Cash: Put bills, coins or tokens in the farebox. Pay exact fare. Change is not available.

- SuperSaver Cards, 31-Day Passes, and Stored Value Cards: Insert your card into the farebox reader. A bus-only transfer is embedded in the stored value card. To transfer to rail, ask for a rail-only transfer.
- SouthWest Transit will not accept checks or credit cards as fare payment on the bus.
- A 75¢ surcharge applies to transfers from local to express service.

| Cash Fares  | Non-Peak Routes | Peak Routes |
|---|-----------------|-------------|
| Adult (13 - 64)   | \$2.25          | \$3.00      |
| Seniors (65+), Youth (6-12)   | 75¢             | \$3.00      |
| Children (5 & under)<br>*when accompanied by paying adult (limit 3) | Free*           | Free*       |
| Persons with Disabilities   | 75¢             | 75¢         |

Peak routes are shaded on the timetable (see other side).  
See reduced fare information.



### REDUCED FARES

- Persons with disabilities ride for 75¢ at all times. To qualify for the "persons with disabilities" reduced fares, show your Metro Mobility card, transfer, or a Minnesota Driver's License/State ID with an "A" or "L" endorsement. For information on certification, call 612-349-7415.  
NOTE: All SouthWest Transit buses are ADA accessible.
- Please tell the driver BEFORE YOU PAY YOUR FARE if you qualify for a reduced fare.
- Children ages 5 and under ride for FREE with paid adult or senior fare (limit 3).



### DISCOUNT CARDS

- Purchase and refill Go-To Cards at SouthWest Station, Metro Transit Stores or online at [www.metrotransit.org](http://www.metrotransit.org).
- Purchase Stored Value and 31-Day Pass cards at Metro Transit Stores and various retail outlets. Call 612-373-3333 for locations.
- MetroPass cards may be purchased from participating employers.
- U-Pass cards may be purchased at U of M Parking & Transportation Services or online at <http://buspass.umn.edu>

### TRANSFERS

- Transfers let you use an unlimited number of buses in any direction for 2 1/2 hours.
- If you paid your fare in cash, ask the driver for a transfer slip.
- A transfer slip is NOT needed when using a SuperSaver Card, 31-Day Pass, MetroPass, U-Pass, or Go-To Card. Transfers are automatically encoded. However, if you used a Stored Value Card and are transferring to the light rail system, ask the driver for a rail-only transfer.
- A 75¢ surcharge applies to transfers from local to express service.
- Transfers to higher fare routes: transfer value + cash = fare.

### SERVICE DAYS & HOLIDAYS

- Monday–Friday except on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.
- Service on days before and after holidays may be limited. Passengers will be notified in advance.

### CELL PHONES

- Cell phone calls are a distraction to the driver and other riders.
- The Rider Committee has designated the highway portion of any trip as a "Quiet Zone." Please refrain from making or receiving calls once the bus has entered the highway (either eastbound or westbound).
- Drivers will periodically make announcements as a reminder of this program.

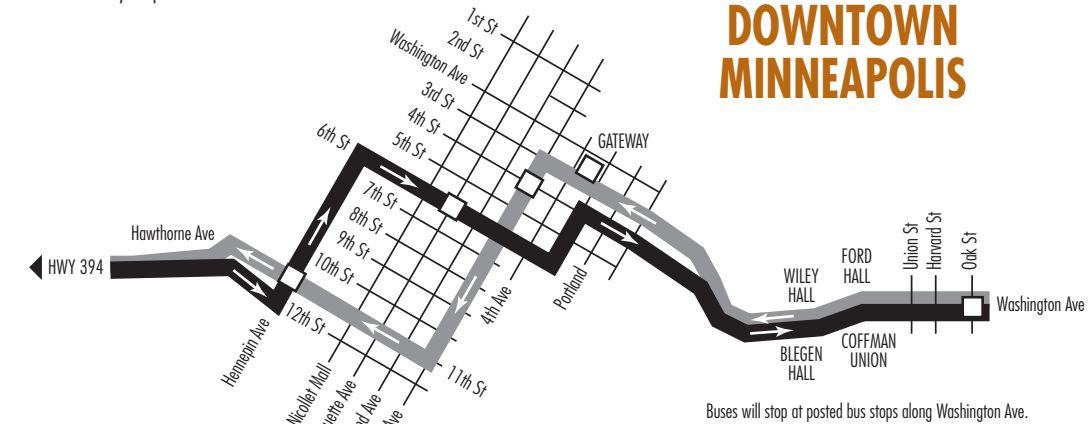
### MISCELLANEOUS INFORMATION

- Bike racks are available at most Park & Ride locations. Buses are equipped with bike racks for 2 or 3 bikes. Ask your driver how to load your bike on the bus.
- No eating on buses. Beverages are allowed in covered containers only.
- No loud music allowed on buses. Use headphones.
- Sign up at [www.swtransit.org](http://www.swtransit.org) to receive Commuter Alerts to your phone or email.



### CONTACT INFORMATION

|                          |  |
|--------------------------|--|
| Customer Service         | 952-949-2BUS (2287)  |
| Internet                 | <a href="http://www.swtransit.org">www.swtransit.org</a>                         |
| TTD/TTY Service          | 952-974-5164   |
| Email                    | <a href="mailto:customerservice@swtransit.org">customerservice@swtransit.org</a> |
| Fax                      | 952-974-7994   |
| Mailing Address          | 13500 Technology Drive<br>Eden Prairie, MN 55344                                 |
| Regional Transit Info    | 612-373-3333   |
| Lost & Found             | 952-949-2BUS (2287)  |
| MN Relay Service         | 800-627-3529   |
| Regional TTD/TTY Service | 612-341-0140   |
| Metro Mobility           | 612-332-7161   |



Buses will stop at posted bus stops along Washington Ave.

