

RIDESHARE



25,213

RIDESHARE ACCOUNTS



200

TOTAL VANPOOL USERS



15,272

GUARANTEED RIDE
HOME REGISTRANTS



548

AVERAGE MONTHLY
CARPOOL PARTICIPANTS

693,000

TOTAL VANPOOL MILES

TRANSIT POLICE



3

K9s



9

INVESTIGATORS



65,515

CALLS FOR SERVICE



52

MARKED SQUAD CARS



1,993

LIVE-STREAMING
SECURITY CAMERAS

FARE INCENTIVE PROGRAMS



METROPASS

3 million

RIDES

7,587

PASSES IN USE

375 PARTICIPATING

EMPLOYERS



STUDENT PASS

822,991

RIDES

1,545

PASSES IN USE

13 PARTICIPATING

HIGH SCHOOLS



U-PASS

728,055

RIDES

2,367

PASSES IN USE

ONLY OFFERED AT
UNIVERSITY OF
MINNESOTA



TRANSIT ASSISTANCE PROGRAM (TAP)

900,697

RIDES

10,500

PASSES IN USE



COLLEGE PASS

335,434

RIDES

1,729

PASSES IN USE

24 PARTICIPATING

COLLEGES

ENGAGING WITH CUSTOMERS



363,319

SHOW MY
BUS VIEWS



46,497

CUSTOMER RELATIONS
CONTACTS



37,522

RIDER ALERT
SUBSCRIBERS



584,962

NEXTRIP VISITS VIA
METROTRANSIT.ORG



1.5 million

TRIPS PLANNED AT
METROTRANSIT.ORG



393,341

NEXTRIP VISITS
VIA TEXT



586,001

TRIPS PLANNED BY PHONE
(612-373-3333)



LOST & FOUND

10,493

ITEMS PROCESSED

1,845

ITEMS RETURNED