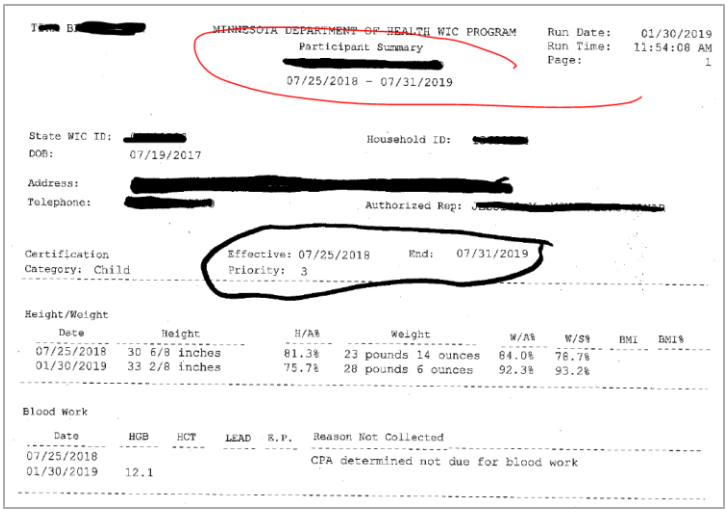
Transit Assistance Program: EBT and WIC Verification Instructions

Does the card have the applicant's full name on it?

If YES: If the EBT card has the full name of the applicant on the card, call **888-997-2227** and follow the prompts to enter the 16-digit card number. The automated system will let you know if the card is active. Once you know the card is active, press 2 for the Main Menu, then Press 4 for "last deposits," to confirm that benefits have been deposited in the last 60 days.

If NO: If the name of the applicant does not appear on the EBT card — *or for any WIC card* — follow the instructions below.

WIC: Currently, there is no way to see the names of WIC participants online or via app. However, if a TAP applicant has a WIC card and can log in to their WIC app and show that to you, that is considered sufficient. WIC cardholders without access to the app must show a copy of the "Participant Summary" or "Account Balance/Shopping List" documents (see below).



MINNESOTA DEPARTMENT OF HEALTH WIC PROGRAM
Participant Summary
07/25/2018 - 07/31/2019

Run Date: 01/30/2019
Run Time: 11:54:08 AM
Page: 1

State WIC ID:
DOB: 07/19/2017
Household ID:
Address:
Telephone:
Authorized Rep:

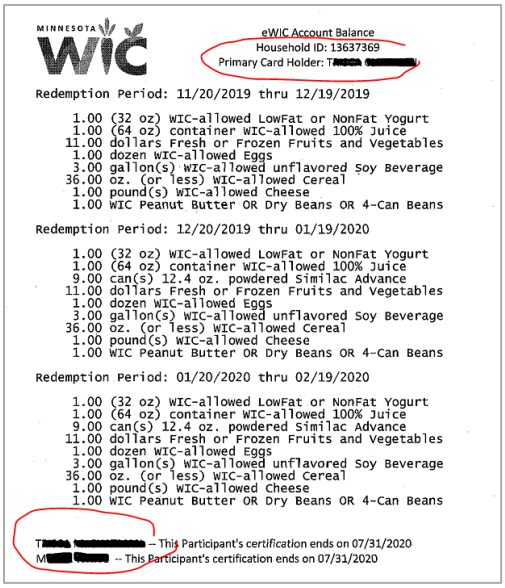
Certification Category: Child
Effective: 07/25/2018 End: 07/31/2019
Priority: 3

Height/Weight

Date	Height	H/A%	Weight	W/A%	W/S%	BMI	BMI%
07/25/2018	30 6/8 inches	81.3%	23 pounds 14 ounces	84.0%	78.7%		
01/30/2019	33 2/8 inches	75.7%	28 pounds 6 ounces	92.3%	93.2%		

Blood Work

Date	HGB	HCT	LEAD	S.P.	Reason Not Collected
07/25/2018					CPA determined not due for blood work
01/30/2019	12.1				



MINNESOTA WIC

eWIC Account Balance
Household ID: 13637369
Primary Card Holder:

Redemption Period: 11/20/2019 thru 12/19/2019

1.00 (32 oz) WIC-allowed LowFat or NonFat Yogurt
1.00 (64 oz) container WIC-allowed 100% Juice
11.00 dollars Fresh or Frozen Fruits and Vegetables
1.00 dozen WIC-allowed Eggs
3.00 gallon(s) WIC-allowed unflavored Soy Beverage
36.00 oz. (or less) WIC-allowed Cereal
1.00 pound(s) WIC-allowed Cheese
1.00 WIC Peanut Butter OR Dry Beans OR 4-Can Beans

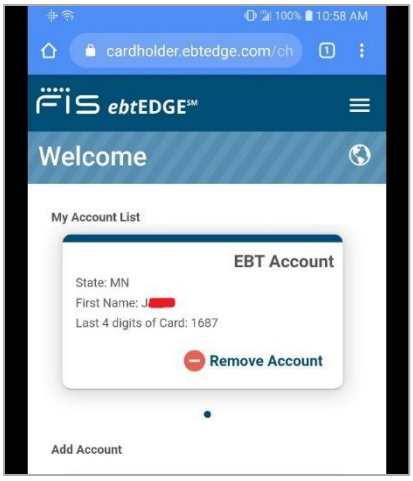
Redemption Period: 12/20/2019 thru 01/19/2020

1.00 (32 oz) WIC-allowed LowFat or NonFat Yogurt
1.00 (64 oz) container WIC-allowed 100% Juice
9.00 can(s) 12.4 oz. powdered Similac Advance
11.00 dollars Fresh or Frozen Fruits and Vegetables
1.00 dozen WIC-allowed Eggs
3.00 gallon(s) WIC-allowed unflavored Soy Beverage
36.00 oz. (or less) WIC-allowed Cereal
1.00 pound(s) WIC-allowed Cheese
1.00 WIC Peanut Butter OR Dry Beans OR 4-Can Beans

Redemption Period: 01/20/2020 thru 02/19/2020

1.00 (32 oz) WIC-allowed LowFat or NonFat Yogurt
1.00 (64 oz) container WIC-allowed 100% Juice
9.00 can(s) 12.4 oz. powdered Similac Advance
11.00 dollars Fresh or Frozen Fruits and Vegetables
1.00 dozen WIC-allowed Eggs
3.00 gallon(s) WIC-allowed unflavored Soy Beverage
36.00 oz. (or less) WIC-allowed Cereal
1.00 pound(s) WIC-allowed Cheese
1.00 WIC Peanut Butter OR Dry Beans OR 4-Can Beans

-- This Participant's certification ends on 07/31/2020
-- This Participant's certification ends on 07/31/2020



EBT: We want to avoid exposure of sensitive information by asking EBT cardholders for their login and PIN. If EBT cardholders can securely log in to their account (via the website or EBT app), we can see the cardholder's first name and the last four digits of the EBT card number, which will confirm their eligibility.

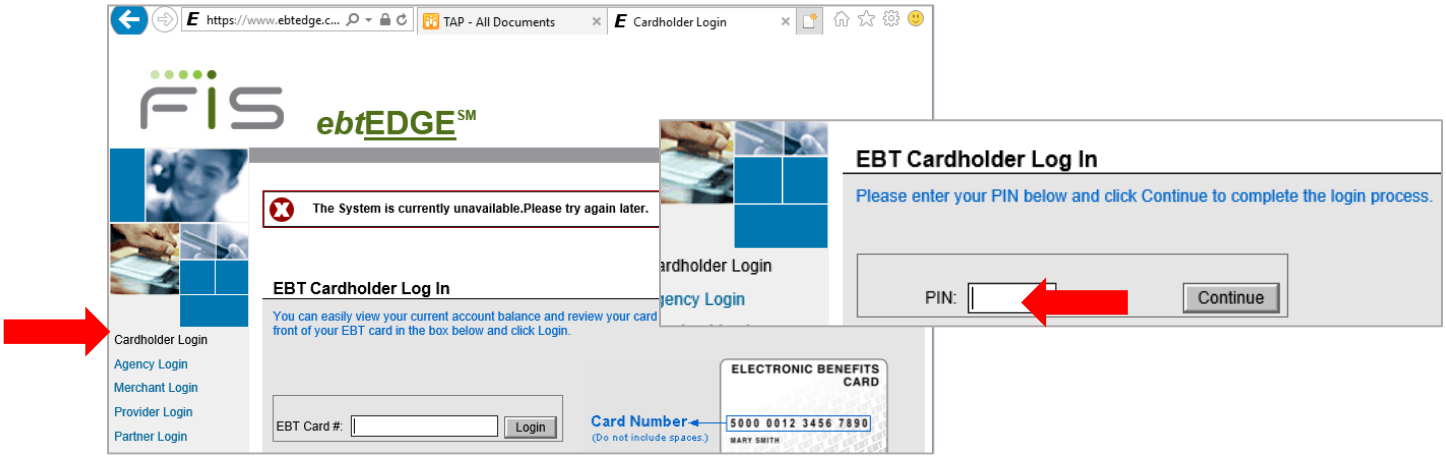
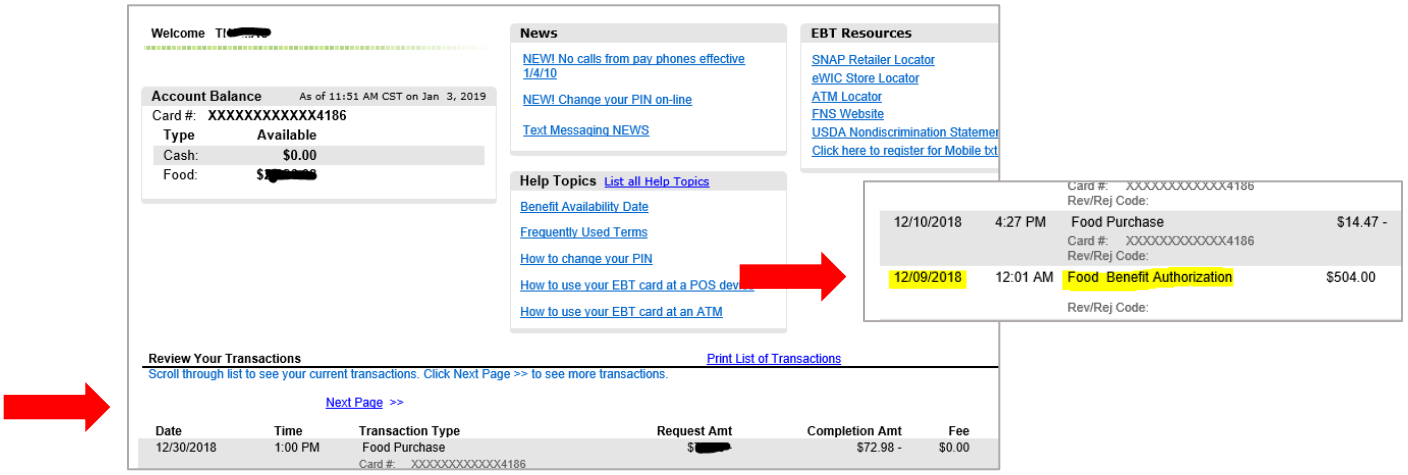
If the customer is unable or unwilling to log in, they may use the letter sent from the County notifying them that they have qualified for SNAP benefits. An example of this form is on the website. It looks similar to letters notifying people of GA and MFIP benefits.

Last revised: 1/6/20

Using EBT Edge

The information below is intended to help provide customers them with guidance on how to login to their account. Protect cardholder data privacy by advising them on the steps to log in but do not ask for their PIN and login name.

A. Visit ebtedge.com and go to the section for **Cardholders** on the left. Enter the 16-digit number and click the login button or hit enter. Then enter the PIN on the next screen.



B. The next page shows account activity. Verify that the account has received a deposit within the last 60 days – you may need to scroll down a bit through the list of transactions. Note the date of last deposit next to "EBT" in the "for office use only" section on the enrollment form. Current balance or withdrawal activity isn't relevant.