

Use this form to get a new Go-To Card or add value to an existing one. You can also buy or add value to a Go-To Card at metrotransit.org and select retailers. You can add value to your card anytime at any rail ticket machine or by calling 612-373-3333.

If you order a new card, please allow five business days for shipping.

If you are adding value to an existing card, it will be available approximately 24 hours after we receive your order, and it requires that you touch your card to a Go-To Card reader on a bus or rail platform. Note: You must use your Go-To Card within 32 days of adding value by mail to complete the transaction. Order or add value to a Go-To Card at any time at metrotransit.org.

1. Order a Go-To Card or add value to an existing card

Please send me a Go-To Card (one per person)

If you qualify for a Reduced Fare Go-To Card (must be ages 6-12 or 65+) or Mobility Go-To Card (must have Mobility certification) please enclose a photocopy of your ID. If you're ordering on behalf of a child without ID, the date of the child's 13th birthday must accompany your order.

We will automatically register your card to protect it against loss or theft (registration is free).

Check here if you DO NOT want to register your card.

Please add value to my existing card

Serial number (16-digit number located in the card's lower right corner):

_____ - _____ - _____ - _____

2. Provide your information

Provide the following personal information to register your card. By completing this section you acknowledge the Tennessean Warning. Questions? Contact Customer Relations at 612-373-3333.

Name _____

Address _____

City/State/Zip _____

Daytime Phone Number _____

Security Question: Example: What is your birthday? _____

Security Answer: _____

Please read this important notice (Tennessean Warning) before you provide information about yourself:

Information you provide about yourself through Metro Transit's personalized web services or the regional fare collection system is classified as private data. The private data you provide through this website will permit you to use the electronic web services offered by Metro Transit, including electronic fare card purchases and rider alerts. You can refuse to provide some or all the requested information and you still will be able to obtain and add value to fare cards with the regional fare collection system. If you do not provide this information, you may not be able to register your card – which provides balance protection for lost/stolen cards – or to use some or all of Metro Transit's personalized web service features.

Metro Transit will use your information for internal transit business purposes, including reward programs, rider alerts, and programs to measure and promote transit and fare card use. Metro Transit will share your information with: individuals whose work assignments require access; other transit providers that use the regional fare collection system for their business purposes; 3rd party vendors working with Metro Transit to provide a customer service such as rider alerts; credit card companies, credit card processing entities and banking institutions that need your account information to complete electronic purchases; another government entity to prevent unlawful intrusion into government electronic systems; Metro Transit Police and other authorized law enforcement agencies for law enforcement purposes, including fare card enforcement; and persons authorized to have access by state or federal law, by court order or pursuant to your written consent.

3. Add value

Stored Value
Check all that apply to reach your total

AND/
OR

Multi-Day Pass or
Stored Rides
(check only one)

- \$5
- \$10
- \$20
- \$30
- \$40
- \$50
- \$60
- \$80
- \$100
- \$180

7-Day Pass

- \$20 (\$2 fare)

31-Day Passes

- \$65 (\$2 fare)
- \$120 (\$3.25 fare)
- \$36 (\$1 Mobility fare*)

10 Rides

- \$20 (\$2 fare)
- \$15 (\$3.25 fare**)

*Can only be added to certified Mobility cards.

** Can only be added to Reduced Fare cards.

4. Enclose payment

Check

If paying by check, it must be for the amount of purchase only, payable to Metro Transit. Your current address and daytime phone number must be printed on the check. No starter checks. Metro Transit will assess a \$30 handling charge for returned checks.

Credit Card

MasterCard VISA American Express Discover

CARD # _____ - _____ - _____ - _____

Exp. ____ / ____ CVV number (3-digit # on back of card) _____

Signature _____ Date _____

5. Return form

Metro Transit Service Center
US Bank Center
Skyway level, Suite 270
101 E. 5th Street
St. Paul, MN 55101

The following data may be shared with government entities, organizations, school districts, educational institutions and employers that subsidize or provide you with a fare card: the date and time you used a fare card; your mode of travel; the type of fare product you used; and information about the date, time and type of a fare product you purchased. This customer transaction history and fare card use data may be used by these entities only to measure and promote fare card use and evaluate the cost effectiveness of their fare card programs. If you do not want Metro Transit to disclose your transaction history and fare card use for any purpose to any individual, you can submit a written request to limit disclosure of data. Once a written request form is received, Metro Transit will disclose only the card balance and the date a card was last used IF a fare card's 16-digit card number is provided, but no personally identifiable information will be released.

If you enroll for one of following programs: Reduced Fare, Mobility Fare or Transit Assistance Program your Go-To Card must be registered as part of enrollment and can be used only by you. Reduced and Mobility fares can be requested with proper ID and do not require Go-To Card use. You can only enroll in one of these three programs.

Learn more at metrotransit.org/suppress. If you have questions about this notice and want to contact a Metro Transit representative, please contact us at 612-373-3333 or visit metrotransit.org/contact-us.

By registering your fare card, you acknowledge that you received and read this notice.