

Metro Transit Police Department Real Time Information Center

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Watch: [How RTIC and Text for Safety work together](#)

The Metro Transit Police Department *Real Time Information Center* (RTIC) is a fully staffed unit of sworn officers and civilians that oversee our system of 3,000+ surveillance cameras.

These high-definition, real-time cameras are Our entire fleet of 91 light rail vehicles, platforms, buses, transit stations, and other transit facilities.

Metro Transit Police and RTIC do not use facial recognition technology. The system is similar to what the general public may see at their local department store, bank, or convenience store.

RTIC specialists works with other Metro Transit departments, including the *Transit Control Center* (TCC) and the *Rail Control Center* (RCC), to monitor the system.

"We can view possible problematic areas and keep an eye on it to prevent incidents from happening," says Sgt. Michael Leubner. "We also watch for people acting disorderly and can get officers started there to de-escalate the situation prior to it turning into anything more serious."

RTIC can also play a critical role in MTPD's response to an incident. RTIC specialists can provide real-time information to responding officers – like a suspect description – as well as playback video to assist in an active investigation or incident.

RTIC specialists also provide help when we receive a report of suspicious or unwanted behavior via *Text for Safety* (612-900-0411) by assisting TCC and MTPD officers pinpoint the location of the possible issue.

